



PRIVACY POLICY

WHO WE ARE

zLogg LLC (“we”, “our”, “us”) designs and manufactures USB data loggers.

Website: www.z-logg.com

Company address: 1140 Holland Drive, Suite 03 - Boca Raton, FL 33487 USA

INFORMATION WE COLLECT

a. Information You Provide Directly

This Privacy Policy applies to information we collect through our website, by email, by phone, through our CRM, during sales and support interactions, and in the course of providing calibration or other services.

On our website, we collect personal information when you:

- Contact us through forms or email
- Require a quote or make a purchase

This may include:

- First and/or last name
- Email address and company’s name
- Phone number
- Billing/shipping address
- Order details
- Any message you send us

When you request technical assistance, calibration, or support for our products, you may provide us with device-generated data (such as temperature logs, configuration files, or calibration information). We treat all such data as confidential and use it solely for the purpose of providing the requested service.

b. Information Collected Automatically

We may collect:

- IP address
- Browser type and device information
- Approximate location (city/state)
- Pages viewed
- Time spent on site
- Cookies and tracking data



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c. Payment Information

We do not store credit card numbers. Payments are processed securely by third-party processors.

We store personal data on secure cloud services and CRM systems with restricted access. We maintain records of consent, quotes, purchases, and customer interactions as required for business operations, quality assurance, and compliance.

HOW WE USE YOUR INFORMATION

We use your information to:

- Respond to inquiries
- Process and fulfill orders
- Provide customer support
- Improve our website and products
- Send important service or order notifications
- Maintain website security and prevent fraud
- Send marketing emails (only with consent). Opt-out available by contacting us at sales@z-logg.com or by opting out directly in the communication)

We do not sell personal information.

We retain personal information only as long as necessary to fulfill the purposes described in this Privacy Policy or to meet legal, accounting, or business requirements. When data is no longer needed, we securely delete it.

COOKIES & TRACKING TECHNOLOGIES

We may use cookies and similar technologies for:

- Website functionality
- Analytics (traffic and usage data)
- Improving site performance
- Remembering preferences

You can disable cookies in your browser settings.

By using our website, you consent to the use of cookies for analytics and functionality purposes. You may disable cookies in your browser settings

HOW WE SHARE INFORMATION

We treat all customer information as confidential and do not disclose it to third parties except as necessary to provide our services or comply with legal requirements.



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We share data only as needed with trusted partners:

- Payment processors
- Shipping carriers
- Email & CRM platforms
- Web hosting and analytics providers

These partners may only use your information to perform services on our behalf.

YOUR RIGHTS

If you are a California resident (CCPA/CPRA):

You have the right to:

- Request to know what personal information we collect
- Request deletion of your data (with some exceptions)
- Opt-out of data sharing for advertising purposes
- Request correction of inaccurate data

To make a privacy request:

Email: sales@z-logg.com

We do not sell your personal information, as defined by California law.

Other States/Countries

Several countries and US states have privacy laws (e.g., Colorado, Virginia, Connecticut).

We will honor valid privacy requests regardless of your state/country.

GLOBAL PRIVACY RIGHTS

By using our website, you consent to the transfer of your data to the United States, where data protection laws may differ from your local jurisdiction.

European Union / UK Residents: If you are a resident of the EU or UK, you have additional rights under applicable data protection laws, including the right to access, correct, delete, or restrict processing of your personal information. It includes rights to data portability, right to object to processing and right to withdraw consent at any time. To exercise these rights, contact us at sales@z-logg.com.

You may withdraw your consent to marketing communications or other optional processing at any time by contacting us at sales@z-logg.com or using the unsubscribe link included in our messages.



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DATA SECURITY

We use reasonable technical and administrative measures to protect your information, but no online service is 100% secure.

CHILDREN'S PRIVACY

Our website is not intended for children under 13, and we do not knowingly collect their information.

THIRD-PARTY LINKS

Our website may link to external sites we do not control.
We are not responsible for their privacy practices.

ACCESSIBILITY STATEMENT

This statement is also available as a separate document.

zLogg LLC is committed to ensuring digital accessibility for all users, including people with disabilities. We strive to provide a website that is usable, understandable, and navigable by everyone.

We aim to comply with applicable accessibility standards and best practices to ensure our website content is accessible, including:

- Clear navigation and layout
- Text alternatives for images and graphics
- Compatibility with assistive technologies

We continuously work to improve the accessibility of our website and welcome feedback to help us achieve this goal.

If you encounter any difficulty accessing content or using the website, please contact us:

- **Email:** sales@z-logg.com
We will make every reasonable effort to provide the information or service you need in an accessible format.



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CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time.

The updated version will be posted on this page with a revised “Date of Change” date.

CONTACT US

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Address: 1140 Holland Drive, Suite 03 - Boca Raton, FL 33487 USA